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2nd IAQ/ANQ Symposium 2013 in Bangkok

New Quality Education Initiative in Asia Oceania

Organized by: International Academy for Quality (IAQ), USA

IAQ Quality in Education Think Tank (QiETT)

Co-hosted by Asian Network for Quality (ANQ)

Siam University, Bangkok

Supported by: Global University Network for Innovation (GUNI)

Synopsis: The 1st IAQ/ANQ Symposium 2012 in Hong Kong, which dealt with the topic of "Quality and Sustainability in Education of Asia Oceania", is followed by the 2nd IAQ/AQN Symposium 2013 in Bangkok. Based on the fruitful Panel Discussion in the previous year "How can we contribute to a significant improvement of quality and sustainability in Education of Asia Oceania?", significant results could meanwhile be achieved. In this year, the symposium relating to the topic of "New Quality Education Initiative in Asia Oceania" will be continued. In the 1st part, the first results since the 1st symposium will be presented. In the 2nd part, collaboration and ongoing cycles of action in the ANQ region among new quality organization networks will be initiated in order to continue to drive successful work done by the IAQ Quality in Education Think Tank (QiETT) in the ANQ region.

Date: Thursday, October 17, 2013

Time: 8:45 am - 12:30 pm

Venue: Auditorium

Siam University, Bangkok

Target participants: Any person interested in this topic

Fee: Free of Charge

English Language:

Transport: A free bus service will be provided from Swissotel to

Siam University on October 17, 2013, 8:00am, (in front of

the hotel); return: 12:30pm.

Ms. Yhing Sawheny, International Liaison Officer **Enquiry:**

> Siam University, Bangkok E-mail: yhing.s@gmail.co

Agenda for the IAQ/ANQ Symposium 2013

| 08.45 | Registration |
|--|---|
| 09.00 - 09.20 | Opening Session Opening Remarks by Academician Janak Mehta, New Delhi President, International Academy for Quality (IAQ), USA Welcome by Prof. Emeritus Yoshinori lizuka, The University of Tokyo Member of the Board, Asian Network for Quality (ANQ) Welcome by Dr. Pornchai Mongkhonvanit President, Siam University, Bangkok Vice President, International Association of Universities (IAU) |
| | Group Photo with Symposium Participants |
| Part 1: Results of IAQ QiETT actions since the 1 st IAQ/ANQ Symposium 2012 in Hong Kong | |
| 09:20 - 09:40 | Keynote Presentation: "New challenges: Global IAQ collaboration with UNESCO" |
| | by Academician Roland K. Jahnke, Germany Academician, International Academy for Quality (IAQ), USA Chairman, IAQ Quality in Education Think Tank (QiETT) IAQ Representative at UNESCO Headquarters, Paris |
| 09:40 - 09:55 | Presentation: "Implementation of EFQM Excellence Model - path to sustainable development and leadership in higher education" |
| | by Prof. Mazhit Z. Shaidarov, Rector Astana Medical University, Kazakhstan |
| 09:55 – 10:10 | Presentation: "ISO 26000:2010 Standard providing voluntary guidance on social responsibility – some experiences in education in Vietnam" |
| | by Dr. Ngo Van Nhon Chairman of the Vietnam Quality Association of Ho Chi Minh City (VQAH) |

| 10:10 – 10:20 | Presentation: "Some experience with Global University Network for Innovation (GUNI)" |
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| | by Academician Roland K. Jahnke, IAQ and Yhing Sawheny, Siam University, Bangkok |
| 10.20 – 10.35 | Coffee/Tea break |

Part 2: Panel Discussion 2013 for collaboration and ongoing cycles of action in the ANQ region

10.35 - 12.20 | Panel Discussion on

"New Quality Organization Networks support a new Quality Education Initiative in Asia Oceania"

Moderator: **Academician Roland K. Jahnke**Chairman, IAQ Quality in Education Think Tank (QiETT)

Panel Speakers from Quality Organizations in Asia Oceania:

- Chinese-Taipei (Eastern Asia)
 Dr. Chi Ming Kuan,
 Secretary General, Chinese Society for Quality (CSQ)
- Hong Kong
 Prof. Dr. Kwai Sang Chin,
 Past Chairman of the Hong Kong Society for Quality (HKSQ)
- India (South Asia)
 Bishwambhar Mishra
 President of Indian Society for Quality (ISQ)
- Japan
 Prof. Yoshinori lizuka,
 Past President of the Japanese Society for Quality Control (JSQC)
- Kazakhstan (Central Asia):
 Prof. Azat Abdrakhmanov,
 President of the Kazakh Organization for Quality and Innovation Management (KOQIM)
- Vietnam (South East Asia)
 Dr. Ngo Van Nhon,
 Chairman of the Vietnam Quality Association of Ho Chi Minh City (VQAH)

12.20 – 12.30 | Coffee/Tea break

Panel Discussion with speakers from Quality Organizations of Asia Oceania:

Moderator



Roland K. Jahnke, International Academy for Quality (IAQ)
Roland K. Jahnke is Academician of the IAQ and Chairman of the IAQ Quality
in Education Think Tank (QiETT). He is globally committed to quality and
sustainability. In the Education sector, he took part at Global Conferences of
UNESCO and is a delegate of the Global University Network for Innovation in
Barcelona. He is the IAQ Representative at UNESCO Headquarters, Paris.
Furthermore, he is the Director of Deutsche Post DHL, the world market

leader in postal and logistics services with 470.000 employees in 220 countries.

Panelists



Chi Ming Kuan, Chinese Society for Quality (CSQ)

Chi Ming Kuan is Secretary General of CSQ. He received his Ph.D. from IE Dpt. of Yuan-Ze University and Individual Award of CSQ (1984). He was the chief engineer in research Institute on Taiwan. His research major are reliability, six sigma and quality management.



Kwai-Sang Chin, Hong Kong Society for Quality (HKSQ)

Dr. Kwai-Sang Chin is Assistant Head and Associate Professor of System Engineering and Engineering Department of City University of Hong Kong, and Past Chairman of the HKSQ. Dr. Chin is an Associate Academician of IAQ and fellow of the ASQ (American Society for Quality)



Bishwambhar Mishra, Indian Society for Quality (ISQ)

Bishwambhar Mishra is the President of Indian Society for Quality (ISQ).



Yoshinori lizuka, Japanese Society for Quality Control (JSQC),

Yoshinori lizuka is Professor Emeritus of The University of Tokyo and the Past President of Japanese Society for Quality Control. He was the chair of several national committees in Japan like ISO/TC 176, QMS Accreditation Committee, JUSE/SQiP. In addition he is a Board of the Japanese Society for Healthcare Quality and Safety and an Academician of the IAQ (International Academy for Quality). He received many Awards (e.g. Deming Prize for Individuals in 2006, Prime Minister's Award in 2012).



Azat Abdrakhmanov, Kazakh Organization for Quality and Innovation Management (KOQIM), Kazakhstan

Dr. Azat Abdrakhmanov is President of the IAQMA. After he has qualified as a Doctor of Medical Science at the Alamaty National Medical Institute he became a Professor of Radiobiology. With his background in healthcare he engaged in Quality Management with several international qualifications. In 2011 he became a Member of the IAQ and in 2012 a Member of the ANQ Board.



Ngo Van Nhon, Vietnam Quality Association of Ho Chi Minh City

Dr. Ngo Van Nhon is the chairman of VQAH, period 2011-2015; the director of Institute for Quality Assessment and Development (IQAD). He holds the Engineer, MBA and PhD degrees. His research interests are in the areas of higher-education, quality management and social accountability. He is a director of Bureau for Trade Development (BTD), Ministry of Industry and Trade in Vietnam. In 2012 he became a Member of the ANQ Board.

Panel Discussion with speakers from Quality Organizations of Asia Oceania:

"New Quality Organization Networks support a new Quality Education Initiative in Asia Oceania"

Description: IAQ is willing to address the "global challenge of equity of education quality and learning effectiveness" (UNESCO, 2012). For this purpose, IAQ has meanwhile established the Quality in Education Think Tank (QiETT). As early as at the 1st IAQ/ANQ Symposium in Hong Kong last year, there was a general introduction to the special challenges of Quality in Education (from Basic to Higher Education). In the meantime, there have been the first pilot projects in some Asian countries. At this panel discussion, the panelists will first give a short introduction to the educational systems of the single countries and deal with the question as to whether Quality Organizations of the respective countries could contribute to improvements at all and, if so, to what extent. Then all panelists will discuss the question as to whether the respective Quality Organizations can contribute to additional quality improvements in those countries. Above all, it will be a matter of discussing suggestions for ways to enable New Quality Organization Networks to significantly support the New Quality Education Initiative in Asia Oceania. Last but not least, considerably fostering penetration of Quality Education in the respective countries and Asia Oceania, as a whole, is what it is all about.

Process:

- Opening: The moderator introduces the topic from a global view (see the keynote presentation of the symposium) and gives a brief introduction to the panelists.
- Presentation by each panelist for 10 minutes to share their quality experience in
 education in their respective home countries. In this context, it will not only be a question
 of giving a short introduction to the respective educational systems. It is, in particular, a
 matter of discussing the opportunities for participation that the Quality Organizations in
 the individual countries have had, up to now, and of initiating pilot projects or opening
 discussions that will help to improve quality and enhance effectiveness in the future.
- Discussion with all panelists and the audience. On this occasion, the particular focus will be on the extent to which New Quality Organization Networks can support the New Quality Education Initiative in Asia Oceania.
- Summary and closing remarks by the moderator.